



Terms and Conditions for Hollitude Holiday Travel, LLC.

By booking a travel service with **Hollitude Holiday Travel, LLC**, you agree to the following terms and conditions:

1. Booking and Payment

- All bookings must be confirmed with a deposit or full payment, as specified by **Hollitude Holiday Travel, LLC**.
- Deposit is non-refundable.
- Full payment for the booking is due a minimum of 90 days prior to the departure date unless otherwise stated by travel vendor. Payment schedule will be sent to clients via email and will outline all payments and final payment date. Failure to complete your payment may result in loss of your spot on tour and a forfeiture of all monies paid.
- Payments can be made by credit card, Paypal, or check.
- You provide permission for Hollitude Holiday Travel, LLC. to accept third-party vendor's Terms and Conditions on your behalf, which include their cancellation fee schedule, payment schedule, inclusions and exclusions, itinerary changes. I agree to have Hollitude Holiday Travel, LLC act in my best interests for this tour.
- I am 18 years old or older. If not, I am providing my legal guardian or parent for consent to Hollitude Holiday Travel, LLC's Terms and Conditions.

2. Cancellation Policy

- Cancellations for Day Trips may be accepted if advance deposits have not been made on your behalf. You have the option of finding a replacement instead of losing your registration fee.
- All trips cancelled by **Hollitude Holiday Travel, LLC** due to insufficient enrollment will be refunded or offered a credit on a future tour.
- Cancellation of bookings must be made in writing to **Hollitude Holiday Travel, LLC** and sent via email to holly@hollitudeholidaytravel.com. If no response is received, please contact Holly Johnson at 262-470-3932.
- Cancellation policies will follow the tour vendor's policy and will be subject to a 6% cancellation fee.

- Cancellations made less than 30 days before departure may incur full charge penalties.
- Cancellations of tour with a roommate:
 - If you cancel once you are committed to the trip, you will be charged any single supplement fees your roommate will be charged due to the loss of the double occupancy rate and you will not be refunded that amount. Alternatively, if a roommate can be found to take your place, only change fees will be charged to you.
- Travel insurance is always recommended!

3. Changes to Bookings

- Any changes to your booking (e.g., date, destination) must be made at least 60 days prior to departure and may be subject to additional fees.
- **Hollitude Holiday Travel, LLC** will endeavor to accommodate requests but cannot guarantee changes to the original itinerary.

4. Roommate/Double Occupancy

- With your permission, I will share your contact information with other travelers looking for a roommate. It is up to you to contact each other and determine if you are a good match for each other!
- If you cancel once you are committed to the trip, you will be charged any single supplement fees your roommate will be charged due to the loss of the double occupancy rate, and you will not be refunded that amount. Alternatively, if a roommate can be found to take your place, only change fees will be charged to you.

5. Travel Protection

- **Hollitude Holiday Travel, LLC** strongly recommends that clients purchase travel insurance to cover unforeseen events such as cancellations, delays, and medical emergencies.
- Travel insurance is the responsibility of the traveler, and details of coverage should be obtained before travel.

6. Passport, Visa, and Health Requirements

- It is the traveler's responsibility to ensure they have the required valid passport, visas, and health documentation for their destination.
- If traveling internationally, your passport must be valid for a minimum of 6 months after the return date of your trip.
- **Hollitude Holiday Travel, LLC** is not responsible for any travel disruption or denial of entry due to missing or incorrect documentation.
- Please visit the Department of State at: <https://www.state.gov/travelers/> for updated health and travel safety information.

- **Hollitude Holiday Travel, LLC** will register all groups with the STEP program when traveling internationally.

7. Liability

- **Hollitude Holiday Travel, LLC** acts as an intermediary between the traveler and suppliers (hotels, airlines, tour operators, etc.) and is not liable for any loss, injury, death, or delay resulting from third-party services.
- **Hollitude Holiday Travel, LLC** will not be liable for any accident or injury to travel participant during scheduled tour. I agree to hold Hollitude Holiday Travel, LLC harmless.
- **Hollitude Holiday Travel, LLC** will not be liable for any changes to travel plans due to natural disasters, strikes, or other force majeure events. Travel insurance is strongly recommended to cover such events.

8. Force Majeure

- Neither party shall be held liable for failure or delay in fulfilling obligations under this agreement due to circumstances beyond their reasonable control, including but not limited to weather conditions, political instability, natural disasters, or strikes.

9. Travel Conduct

- Travelers are expected to behave respectfully and responsibly during their travels. **Hollitude Holiday Travel, LLC** reserves the right to cancel or alter any travel arrangements if a traveler's behavior poses a risk to themselves or others.

10. Personal Data

- By booking through **Hollitude Holiday Travel, LLC**, you agree that we may collect and process your personal information for the purposes of processing bookings, fulfilling services, and communicating relevant travel updates.
- For full details on our privacy practices, please refer to our Privacy Policy.

11. Governing Law

- These terms and conditions shall be governed by and construed in accordance with the laws of Wisconsin. Any disputes arising from these terms shall be subject to the exclusive jurisdiction of the courts of Wisconsin.

By signing below, I agree to the terms and conditions for Hollitude Holiday Travel, LLC. I understand I can return this form electronically by replying to holly@hollitudeholidaytravel.com or I can mail my agreement to the address below.

Please print name:

Please sign name:

Tour:

Date:

Contact Information

If you have any questions or need assistance, please contact us:

- Phone: 262-470-3932
- Email: holly@hollitudeholidaytravel.com
- S109W34762 Jacks Bay Road, Mukwonago, WI 53149
- Website: www.hollitudeholidaytravel.com

